

CITY OF DOVER

UPDATED 2024 WATER METER REPLACEMENT PROJECT FAQ

- **WHY DO I NEED TO DO THIS?**

THIS SYSTEM GIVES A MORE ACCURATE, TIMELY AND USEFUL METHOD FOR MONITORING AND MANAGING WATER USAGE.

- **IS IT MANDATORY THAT I HAVE THIS DONE?**

YES, THE CITY OF DOVER IS UPDATING THE WATER AND ELECTRIC METER READING SYSTEM.

- **WHAT IF MY WATER SHUTOFF VALVE DOESN'T WORK?**

IT IS THE HOMEOWNER'S RESPONSIBILITY TO MAKE SURE THAT THE VALVE IS IN GOOD WORKING ORDER. THE HOMEOWNER NEEDS TO HAVE IT REPLACED IF IT DOESN'T.

925.14 OWNER TO MAINTAIN PRIVATE WATER LINES.

(a) Every owner or occupant of lands, lots, buildings, or premises served by or connected to the Municipal Waterworks System of the City, must maintain and keep in a state of good repair all private waterlines upon his property or over which he has control.

925.017 ACCESS TO WATER METER.

All consumers of City water shall leave access to the water meter or remote for repair, replacement or reading of meter. The water meter and remote shall not be closed in, housed or covered over unless the consumer has the approval of the Water/Wastewater Superintendent or a representative of the Water Department. If closed, it shall be changed to the approval of the Water/Wastewater Superintendent at the consumer's expense. The Water Department shall have access to read the water meter at least once each year.

(Ord. 54-88. Passed 9-26-88.)

- **WHAT KIND OF WORK WILL THEY BE DOING?**

THEY WILL NEED TO TURN OFF YOUR MAIN SHUTOFF VALVE, REMOVE AND REPLACE THE OLD WATER METER AND INSTALL A NEW OUTSIDE READER ON YOUR HOUSE.

IN SOME INSTANCES, THE WIRE TO THE OUTSIDE READER WILL NEED TO BE REPLACED. THEY WILL REPLACE THE WIRE AND INSTALL THE NEW READER.

- **IS THERE A COST TO ME?**

THERE IS NO CHARGE TO THE HOME/BUSINESS OWNER.

- **HOW LONG WILL IT TAKE, HOW LONG WILL I BE WITHOUT WATER?**

IF EVERYTHING IS ACCESSIBLE (SHUTOFF VALVE, METER AND REMOTE), THE INSTALLATION SHOULDN'T TAKE MORE THAN 45 MINUTES.